

Ashby Happy Hounds Booking Agreement Form

Name:

Dog(s) Name:

Dates and times:

Number of days:

Rates

24 hours boarding (from drop off time) £38 for 1 dog £60 for 2 dogs

Additional hours at daycare rate: £25 for 1 dog £15 second dog

Total:

Deposit (25% of total):

Balance:

(Balance due 7 days before start of stay date)

Terms and Conditions

Bookings

1. Bookings are not confirmed until the Dog information form and the booking agreement form are returned with a deposit of 25% of the total cost of the stay.
2. Bookings are subject to a 'Meet and Greet' session to ensure both parties are satisfied with the arrangement. Both parties may cancel the booking by notifying the other party within 48 hours of the session. If bookings are cancelled in this period, the deposit will be refunded.
3. Outstanding balance is due 7 days before the start of your dog's stay.
4. Boarding fees are not refunded if you collect your dog early.
5. Last pick up 19:00
6. Boarding rate is for 24 hours of care from drop off time, additional hours charged at half or full day care rate as stated above.

Cancellation

7. Your deposit is non-refundable if you cancel your booking.
8. If you cancel within two weeks of the boarding start date, the full amount of boarding will be due.

About your Dog

9. You agree to provide full and accurate information about your dog's needs and notify me of any changes to the details you provide. You must disclose any behaviour that may impact on your dog's daily care including but not limited to aggression, incontinence, destructive behaviour, and separation anxiety.
10. All dogs must be up to date with vaccinations, flea treatment, and worming, and provide a vaccination certificate at the start of the boarding period. Without a vaccination certificate my insurance is invalid so I would not be able to accept your dog.
11. Dogs should arrive clean and healthy, excluding any medical conditions previously notified.
12. I cannot accept dogs that have shown aggression towards people or other animals, or any dogs registered under the Dangerous Dogs Act 1991.

Your Dog's stay.

13. Food and supplies be provided for your dog's stay. Should additional supplies be needed, you agree to reimburse me when you collect your dog. Please write any instructions for feeding on Dog information form.
14. If your dog becomes unwell or has an accident during boarding, I will obtain prompt veterinary treatment. You will be liable for the cost of any veterinary treatment.
15. If your dog shows aggression towards me, my family or other dogs, or their behaviour is uncontrollable or an unreasonable nuisance to me, I will contact the emergency contact you specify and ask them to collect your dog. If this is not possible, they will be placed in boarding kennels for the remainder of their stay; you will be liable for the cost of kennels.

I confirm that I am the owner of the above dog(s) and I have read, understood, and accept these terms and conditions. I also confirm the information I have supplied is accurate and that I shall make Jo Lock aware of any changes.

Name:

Signature:

Date: